

Thank you for giving us the opportunity to partner with you, as parents and caregivers, to offer a team approach in the health care of your children.

OUR PHYSICIANS

We have seven highly qualified and well-respected physicians. All are residency trained in pediatrics, board certified by the American Board of Pediatrics, and each are active members of the American Academy of Pediatrics.



Catherine L. Wood, MD



Susan A. Brannon, MD



Cheryl A. Outland, MD, MPH



Lamenda N. Blakeney, MD



Elizabeth W. Diebel, MD



Rama L. Mukkamala, MD



Melissa S. McNally, MD

LOCATIONS & CONTACT INFORMATION

We have two locations to better serve your child's health care needs. Appointments for both locations are made through our Montgomery office. Our normal office hours are from 8:00am to 4:30pm Monday through Friday.

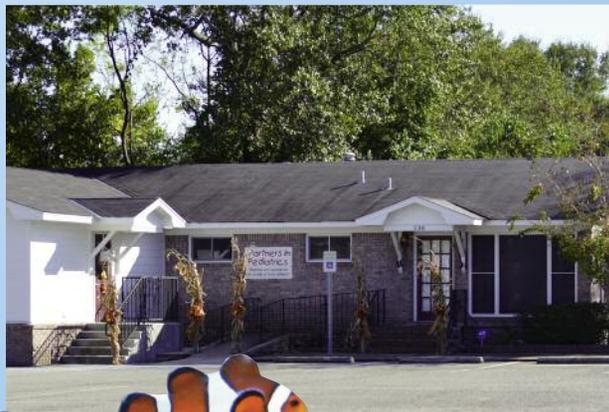
Montgomery Location

Located in east Montgomery across from Peppertree Shopping Center in the Sturbridge Commons Office Park
8160 Seaton Place Phone: 334-272-1799
Montgomery, AL 36116 Fax: 334-272-4876



Prattville Location

Located near historic downtown Prattville
136 East Main Street Phone: 334-272-1799
Prattville, AL 36067 Fax: 334-358-5211



Welcome to

Partners Pediatrics LLC.
in



*Partners with Parents for the
Health of Their Children*

**We Are Your
Patient-Centered Medical Home**

*The American Academy of Pediatrics promotes
access to quality Medical Homes
for all children and youth.*



Visit our website for physician bios.
www.mykidsdr.com

www.mykidsdr.com

WHAT IS A PATIENT-CENTERED MEDICAL HOME?

A medical home is defined as primary care that is accessible, continuous, comprehensive, family centered, coordinated, compassionate, and culturally effective. It is a system of care in which a team of health professionals communicate and coordinate all your health care needs to provide the best possible outcomes.

Patient-Centered Medical Homes are where you, the patient, are the most important. When you take an active role in your health and partner with us as a team member, you can be sure you are getting the best care.

Your Health Care Team

- Primary Care Provider (PCP)
- Clinical Support (RN, LPN, MA)
- Clinical Phone Support
- Patient Care Manager (PCM)
- Front Office Support
- Patient Care Coordinator
- Nursing Support
- Referral Specialist

Your Personal Physician

All patients at our practice choose a primary care provider with whom they can develop a long-term relationship. This relationship is key to providing continuity and quality medical care. Our goal is to have our patients see the same provider for all primary care visits. We will make every effort to schedule all urgent visits with your provider whenever possible. Your physician will collaborate with your health care team to coordinate your child's medical care.

Appointments

For your convenience, we have a centralized appointment scheduling system at our home office in Montgomery. This allows you to make an appointment at any of our offices.

Well Visits

We believe in preventative health care through routine age appropriate well-child visits. These visits provide an opportunity for both you and the physician to discuss your child's growth and development. It is our belief that immunizations are one of the safest and most effective ways you can protect your child's health.

Same-Day Visits

Our office provides the availability of same-day appointments. We reserve enough time on our schedule to treat patients on a daily basis.

Nurse Line

You can reach our **nurse line** during regular office hours. The nurse line is available to give advice and questions you may have regarding minor medical issues.

Prescription Refills

The **prescription refill line** is available for your convenience. It's just a phone call away. Most prescriptions can be refilled within 24 to 48 hours; however, there are some restrictions.

Immunization Records (Blue Slips)

At every well visit, immunization records are provided for your child. Should you need a copy for any other reason you may call the **blue slip line** to request one for your child.

After-Hours Emergencies

Our physicians are on-call after normal business hours through our on-call system. The on-call system will route your message to the nurse or physician on-call. We are committed to providing 24/7 access for medical advice and care for our patients.

How Can You Help?

Be an active team player by...

- Being prepared to share how child is doing (at play, at school, sleep, etc.).
- Being active in the development of your care plan, following your care plan, and asking questions to your team when needed.
- Being sure, we have the most current contact and insurance information on file.
- Bringing your medication list, medical history, and any other records from outside providers so that we may better coordinate your care.
- Being familiar with our practice policies and ask questions if you need assistance.

Partners in Pediatrics has trained staff to provide preventative and on-going quality, compassionate care to patients from newborn to 21 years of age.

Services We Offer

- Clinical staff on-call 24/7
- Care Coordination
- Nurse line available Monday–Friday 8:00am–4:30pm
- Same-day visits
- On-site laboratory services and testing
- Nutritional education
- Teen transition planning
- Medication management
- Hospital privileges at Baptist Medical Center South and East for newborns and in-patient care
- Access to our Patient Portal

